

## 

I'M JENN ALBA

Websites, Design, Marketing, Consulting

**Easy** 

Fun

TODAY

Think in ways you've never thought before

Walk away with a helpful tool for Your business

### HELP YOU

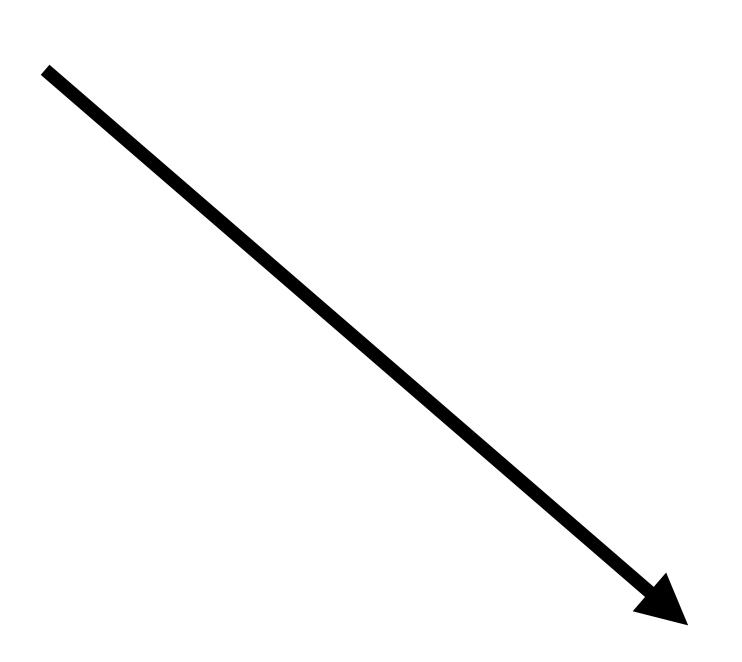
## I HELP YOU

## I HELP YOU (HOW)

**Uniquely Simply** 

To overcome what pain point?

To experience what result?



You are not the hero of the story, your client is.

### Why the Customer is the Hero

- Focus on the Audience: People care about their own stories, struggles, and desires. When a business talks too much about itself, it keeps the focus off the customer.
- Self-Interest: Customers are not looking for another hero; they are looking for support for their own journey.
- Emotional Connection: Customers make decisions based on emotional drivers.
   By understanding the client's emotional problems, a brand can create a message that truly connects with them.

#### How the Business Fits In

- The Guide: The business's role in the StoryBrand framework is to be a wise, experienced guide who has traveled the same path before.
- Providing a Plan: The guide (the business) provides a simple, clear plan that helps the hero (the customer) achieve their goals.
- Showing Empathy and Authority: A good guide shows empathy for the hero's
  plight and demonstrates their expertise and authority to help them.

# NOW FOCUS ON MESSAGE

Your marketing must have a single, crystal-clear core message.

If you say everything, you say nothing.

Actionable Tip: "Before you post anything online or run an ad, ask: 'Does this clearly communicate my ONE core offer to my ONE ideal client?'"

### **Review Exercise Part 1**

• How do I help my clients?

- What is unique about me/my business?
- What result(s) do my clients experience?
- What is/are my customer(s) problems?
- I guide my clients to be the hero in their story by (providing what plan)?
- I show empathy by \_\_\_\_\_\_\_\_.
- I show expertise by \_\_\_\_\_\_\_.

### **Review Exercise Part 2**

- What is the main/most important way I help my clients?
- What is unique about it?
- What result(s) do my clients experience in this one thing?
- What customer problem does this solution resolve?

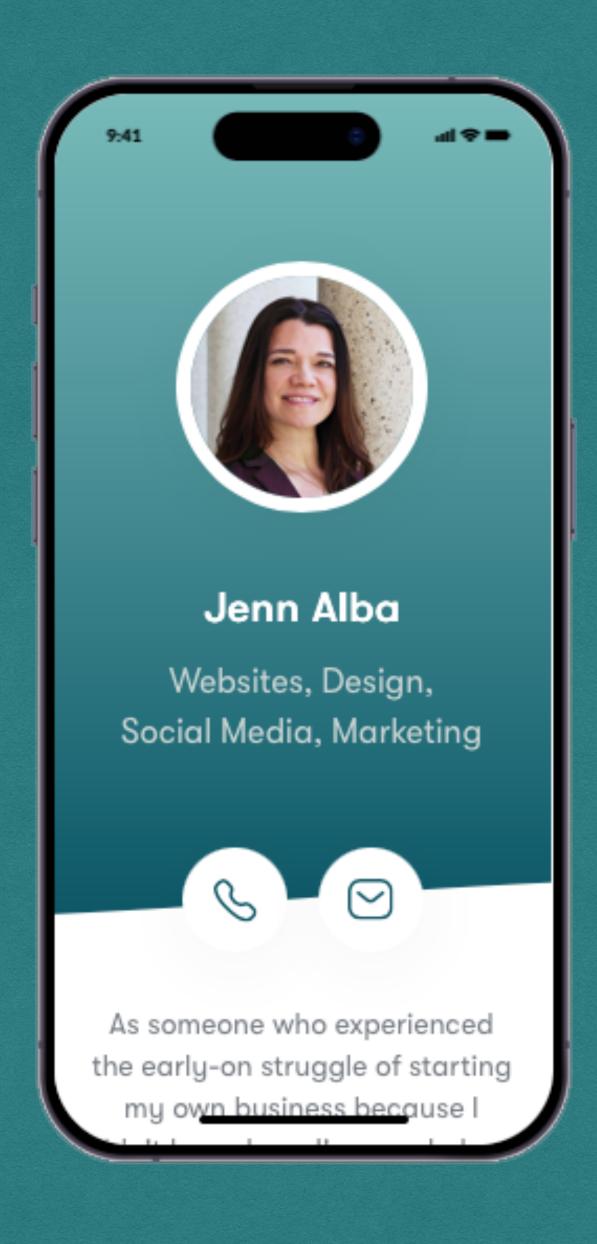
- I guide my clients to be the hero in their story by providing (what)?
- I show expertise by \_\_\_\_\_\_\_.

### AI/ChatGPT/DeepSeek/(other) Prompts

Acting as a top marketing & sales expert, please take this information about my business and write:

- An elevator pitch for me.
- An email for \_\_\_\_\_.
- A social media post for (specify platform). Include the best hashtags.
- A full marketing plan.
- Copy for a website landing page.





## YOUR **BUSINESS BRANDING GUIDE**QUESTIONNAIRE

